

Tiles By Fran, Inc.

www.tilesbyfran.com

"Decorating your home one tile at a time"

Please use CATALOG page numbers when ordering

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- *Color Samples are recommended. Tiles By Fran, Inc. is not responsible for tile performance, such as matting out, crazing or color change.*
- **ORDERING PROCEDURES:** Name of item, page #, and number of pieces, tile size, and tile color.
- All orders are custom made and cannot be returned. Orders cannot be cancelled once the decaling process begins. Most orders will be shipped within *10 to 12 Business Days, UPS Ground*, unless otherwise specified.

- Crystal designs require more time than non-crystal orders and delays are inevitable. Please allow extra time for delivery.
- Our terms for credit customers are: **Net 30** days from date of INVOICE. Any unpaid balances will than be subject to a service charge of 1.5% of the average outstanding balance per month.
- A \$40.00 service charge will be added to all returned checks.

Tiles By Fran, Inc

New designs are constantly being added to the website: visit www.tilesbyfran.com

Please use the catalog only as a guide. Most designs can be placed in different positions, some can be enhanced. Be Creative! Call anytime if you have a question or ideas.

- * Crackle, gray or gold, can be added to most designs, borders, accents and murals
- ❖ Designs can be placed on ceramic or porcelain floor or wall tile from 1" to 24" with or without texture. All designs will last on the tile as long as the glaze on the tile lasts.
- ❖ Designs can be placed on most color tile. If unsure of a specific design on a colored tile please call, we will be more than happy to help. NOT ALL designs show up on black tile or dark tile.
- ❖ 9pc 4x4 Murals are nice for 12x12 tiles or trays.
- ❖ Designs placed on texture tile sometimes have a worn look.
- ❖ Most designs, mural or accents, can be placed on the diagonal
- ❖ Murals or Accents with gold highlights look best on bright glazed tile; matte tile has a dull appearance.
- ❖ **COLOR SAMPLES ARE ALWAYS RECOMMENDED!!!!**
- ❖ When in doubt about anything please call, we are here to serve you.

customer provides the tile, there will be no up charge applied, **EXCLUDING** Larger tile 6x8 to 24x24, please refer to chart below for upcharges.* *As distributors have price increases or new tile introduced upcharges may be necessary.*

10%	20%	30%
Florida Tile-Botanical	Florida Tile-Ankara	Florida Tile-Stonehenge
22302W, 22304W, 22315W	1602,1604,1624,1648	M7621, M7630, M7646
	Florida Tile-Cortina	M7650
	7901,7907,7915,7924,7951,7977	
	Florida Tile-Islands	
	E02310,E02430,E02360,E02330	Florida Tile-Tuscanie
	Florida Tile-Mendocino	V5141A,V6141A,V7141A
	802,806,816,835,	V8141A
	5201,5217,5249,5274	
	Florida Tile-Retro Classic	
	50601W, 50602W, 50605W	
	American Olean-Group II	
	Dal Tile- Group II	AmericanOlean-Group III
	Interceramic-Hearthstone Ash& Cinder	

UP CHARGES:

***Up Charges: Large Tile**

Up charges: trim pieces

8x10	\$2.50		S4449	Add \$1.00 to 4x4 price
10x10	\$2.75		SN4449	Add \$2.00 to 4x4 price
12x12	\$3.00		S4669	Add \$2.00 to 4x4 price
13x13	\$4.00		SN4669	Add \$3.754x4 price
16x16	\$5.00		A4200	Add \$1.29 to 2x6 price
18x18	\$6.00			
20x20	\$7.00			

- Customers sending 6x6 or 4x4 tile an upcharge will not apply. Excludes larger tile sizes, please refer to chart.* Always send extra pieces for breakage, etc. Unused tile will be returned.
- **Breaking the set charge:** Divide the number of pieces in the set into the price of the set. Add \$4.00 per tile for 4x4 and \$6.00 per tile for 6x6, \$12.00 per crystal 4x4 and \$17.50 per crystal 6x6.
- **Replacement charges for murals:** 4x4 or 6x6; 6 to 15pc mural \$12.00, 16 to 30pc mural \$15.00; 30pc + murals \$20.00. Crystal 6 to 15pc mural \$20.00; 16 to 30mural \$25.00 and 30pc + murals \$35.00

RUSH CHARGE: Add \$15.00 to make priority, these orders will be shipped within 3 business days, if not possible, we will notify and rush charge will not apply. Regular orders are shipped out UPS within 10-12 business days.

HANDLING CHARGES (Additional Charge for Shipping)

Pcs of Tile	4x4	6x6	6x8	8x8	8x10
1-2	3.00	4.00	4.25	4.50	4.75
3-8	4.00	4.25	4.50	4.75	5.00
9-16	4.25	4.50	4.75	5.00	5.50
17-24	5.00	5.25	5.75	6.00	6.75
25-32	5.75	6.00	6.50	6.75	7.50
33-40	6.50	6.75	7.25	7.50	8.25
41-48	7.25	7.50	8.00	8.25	9.00
49-56	8.00	8.25	8.75	9.00	9.75
57-64	8.50	9.00	9.50	9.75	10.50
65-72	9.00	9.75	10.25	10.50	11.25
73-80	9.50	10.50	11.00	11.25	12.00
81-88	10.00	11.25	11.75	12.00	12.75
89-96	10.50	12.00	12.00	12.75	13.50
97-100	11.00	12.75	12.75	13.50	14.25

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Please monitor the website for regular updated discontinued lists. Thanks